

# mini-VSAT Broadband<sup>SM</sup>

## Optional Crew Calling System



**Strengthen crew morale & retention by adding KVH's Crew Calling System to your TracPhone® V7 with mini-VSAT Broadband service.**

To stay competitive, you invest in your crew's training and welfare. Now you can strengthen that investment by offering KVH's mini-VSAT Broadband Crew Calling solution that offers affordable voice connections to your crew.

With the addition of the dedicated Crew Calling Gateway, you equip your mini-VSAT Broadband system with a separate VoIP telephone line exclusively for your crew. Crew members will be able to place calls anywhere in the world using the Crew Calling phone<sup>1</sup> while crew usage is tracked separately from your standard VoIP service for easy service management and tracking.

Offering your crew access to this service is simple:

- Purchase \$25 or \$100 mini-VSAT Broadband Crew Calling cards and resell to your crew,<sup>2</sup> or
- Minimise your administrative needs and allow the crew to use the crew calling phone to buy minutes directly from KVH Industries using their credit card.<sup>3</sup>

Either way, you're building crew morale and improving retention rates by allowing your crew to stay in touch with friends and family via mini-VSAT Broadband!

<sup>1</sup> Incoming calls to crew members are not permitted.

<sup>2</sup> Volume discounts available on \$25 and \$100 cards. Contact your local KVH distributor for details.

<sup>3</sup> Handy non-denominational calling cards provided with system; additional cards available; contact KVH sales for details.

- Includes dedicated mini-VSAT Broadband Crew Calling Gateway compatible with your choice of phones
- Calls tracked separately from standard VoIP usage
- Calls made using unique account & PIN purchased by crew
- Option to sell \$25 and \$100 cards directly to crew or allow crew to purchase minutes directly from KVH via phone

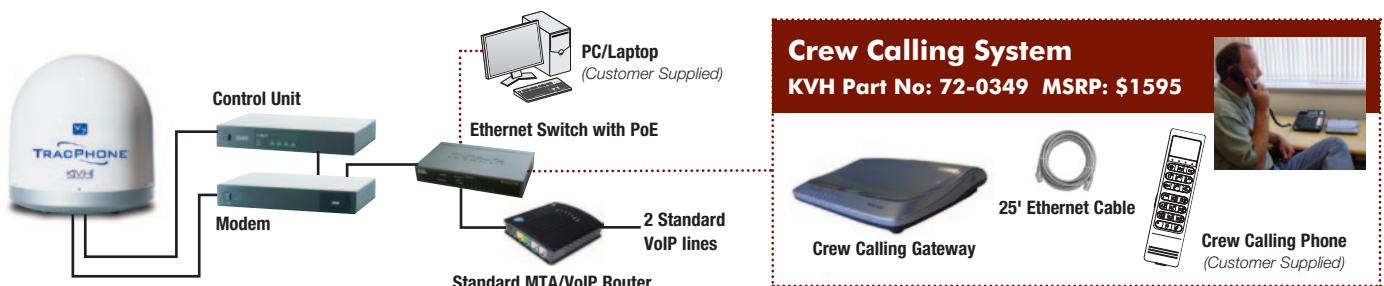
### Affordable calling worldwide!



Zone 1	\$0.49 per minute
Zone 2	\$0.69 per minute
Zone 3	\$0.89 per minute
Zone 4	\$0.99 per minute

Visit [www.kvh.com/crewcalling](http://www.kvh.com/crewcalling) for country and zone details.

## mini-VSAT Broadband System with Crew Calling Option - System Diagram



[www.minivsat.com](http://www.minivsat.com)



[www.kvh.com](http://www.kvh.com)



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**Zone 1 – \$0.49/minute**

Albania (land only)	China (land & mobile)	Hungary (land only)	New Zealand (land only)	Spain (land only)
Algeria (land only)	Colombia (land only)	India (land & mobile)	Norway (land only)	Sweden (land only)
Andorra (land only)	Costa Rica (land & mobile)	Indonesia (land only)	Pakistan (land & mobile)	Switzerland (land only)
Argentina (land only)	Croatia (land only)	Iran (land only)	Panama (land only)	Taiwan (land & mobile)
Armenia (land only)	Cyprus (land & mobile)	Iraq (land only)	Paraguay (land only)	Thailand (land & mobile)
Australia (land only)	Czech Republic (land only)	Israel (land & mobile)	Peru (land only)	Trinidad (land & mobile)
Austria (land only)	Denmark (land only)	Italy (land only)	Philippines (land & mobile)	Turkey (land only)
Bahamas (land & mobile)	Dominican Republic (land only)	Jamaica (land only)	Poland (land only)	United Kingdom (land only)
Bangladesh (land only)	El Salvador (land only)	Japan (land only)	Portugal (land only)	United States (land & mobile)
Belgium (land only)	Estonia (land only)	Jordan (land & mobile)	Puerto Rico (land & mobile)	Uruguay (land only)
Bermuda (land & mobile)	Finland (land only)	Kazakhstan (land only)	Romania (land only)	U.S. Virgin Islands (land & mobile)
Bolivia (land only)	France (land only)	Kuwait (land & mobile)	Russia (land & mobile)	Uzbekistan (land & mobile)
Botswana (land only)	French Guiana (land only)	Laos (land & mobile)	San Marino (land & mobile)	Zambia (land only)
Brazil (land only)	Georgia (land only)	Latvia (land only)	Serbia (land only)	Venezuela (land only)
Brunei (mobile only)	Germany (land only)	Lithuania (land only)	Singapore (land & mobile)	Vietnam (land & mobile)
Bulgaria (land only)	Greece (land only)	Luxembourg (land only)	Slovakia (land only)	Zimbabwe (land only)
Burundi (land & mobile)	Guadeloupe (land only)	Malaysia (land & mobile)	Slovenia (land only)	
Canada (land & mobile)	Guam (land & mobile)	Mexico (land only)	South Africa (land only)	
Chile (land only)	Hong Kong (land & mobile)	Netherlands (land only)	South Korea (mobile only)	

**Zone 2 – \$0.69/minute**

Albania (mobile only)	Brunei (land only)	Grenada (land only)	Moldova (land only)	South Korea (land only)
Algeria (mobile only)	Burkina Faso (land & mobile)	Guatemala (land & mobile)	Monaco (mobile only)	Sri Lanka (land only)
American Samoa (land & mobile)	Cambodia (land & mobile)	Guinea (land & mobile)	Mongolia (land & mobile)	St. Kitts (land only)
Angola (land & mobile)	Cameroon (land & mobile)	Honduras (land & mobile)	Montserrat (land only)	St. Lucia (land & mobile)
Anguilla (land only)	Chad (land & mobile)	Hungary (mobile only)	Morocco (land only)	St. Vincent (land only)
Antigua (land & mobile)	Chile (mobile only)	Indonesia (land only)	Nicaragua (land only)	Sudan (land & mobile)
Argentina (mobile only)	Colombia (mobile only)	Iran (mobile only)	Nepal (mobile only)	Swaziland (land only)
Armenia (mobile only)	Congo (land & mobile)	Iraq (mobile only)	Netherlands Antilles (land & mobile)	Tanzania (land & mobile)
Aruba (land & mobile)	Czech Republic (mobile only)	Ireland (land & mobile)	Nicaragua (land only)	Togo (land & mobile)
Australia (mobile only)	Dominica (land only)	Ivory Coast (land & mobile)	Niger (land & mobile)	Tunisia (land & mobile)
Austria (mobile only)	Dominican Republic (mobile only)	Jamaica (mobile only)	Nigeria (land & mobile)	Turkey (mobile only)
Azerbaijan (land & mobile)	Ecuador (land & mobile)	Japan (mobile only)	Norway (mobile only)	Turkmenistan (land & mobile)
Bahrain (land & mobile)	Egypt (land & mobile)	Kenya (land only)	Oman (land & mobile)	Turks & Caicos Islands (land only)
Bangladesh (mobile only)	El Salvador (mobile only)	Kyrgyzstan (land & mobile)	Panama (mobile only)	Uganda (land & mobile)
Barbados (land only)	Equatorial Guinea (land & mobile)	Lebanon (land & mobile)	Paraguay (mobile only)	Ukraine (land & mobile)
Belarus (land & mobile)	Finland (mobile only)	Lithuania (mobile only)	Rwanda (land & mobile)	United Arab Emirates (land & mobile)
Belize (land only)	Gabon Republic (land & mobile)	Macedonia (land only)	Saudi Arabia (land & mobile)	United Kingdom (mobile only)
Bhutan (land & mobile)	Georgia (mobile only)	Mali (mobile only)	Senegal Republic (land only)	Uruguay (mobile only)
Bolivia (mobile only)	Germany (mobile only)	Malta (land only)	Serbia-Montenegro (land & mobile)	Venezuela (mobile only)
Bosnia & Herzegovina (land only)	Ghana (land & mobile)	Martinique (Fr. Antilles) (land & mobile)	Sierra Leone (land & mobile)	Yemen (land & mobile)
British Virgin Islands (land & mobile)	Gibraltar (land only)	Mauritius (land & mobile)	Slovakia (mobile only)	Zambia (mobile only)

**Zone 3 – \$0.89/minute**

Afghanistan (land & mobile)	Djibouti (land & mobile)	Kazakhstan (mobile only)	Monaco (land only)	Serbia (mobile only)
Andorra (mobile only)	Dominica (mobile only)	Kenya (mobile only)	Montserrat (mobile only)	South Africa (mobile only)
Anguilla (mobile only)	Eritrea (land & mobile)	Latvia (mobile only)	Morocco (mobile only)	Spain (mobile only)
Barbados (mobile only)	Estonia (mobile only)	Lesotho (land & mobile)	Mozambique (mobile only)	St. Kitts (mobile only)
Belgium (mobile only)	Ethiopia (land & mobile)	Liberia (land & mobile)	Namibia (land & mobile)	St. Pierre & Miquelon (land & mobile)
Belize (mobile only)	Faroe Islands (land & mobile)	Libya (land & mobile)	Nepal (land only)	St. Vincent (mobile only)
Benin (land & mobile)	Fiji Islands (land & mobile)	Liechtenstein (land only)	Netherlands (mobile only)	Suriname (mobile only)
Bosnia & Herzegovina (mobile only)	France (mobile only)	Luxembourg (mobile only)	New Caledonia (land & mobile)	Swaziland (mobile only)
Botswana (mobile only)	French Guiana (mobile only)	Macao (land & mobile)	New Zealand (mobile only)	Sweden (mobile only)
Brazil (mobile only)	French Polynesia (land & mobile)	Macedonia (mobile only)	Nicaragua (mobile only)	Switzerland (mobile only)
Bulgaria (mobile only)	Gambia (land & mobile)	Madagascar (land & mobile)	Palau (land & mobile)	Syria (land & mobile)
Burma (Myanmar) (land & mobile)	Gibraltar (mobile only)	Malawi (land & mobile)	Palestinian Authority (land & mobile)	Tajikistan (land & mobile)
Cape Verde Islands (land & mobile)	Greece (mobile only)	Maldives (land & mobile)	Peru (mobile only)	Turks & Caicos Islands (mobile only)
Cayman Islands (land & mobile)	Greenland (mobile only)	Mali (land only)	Poland (mobile only)	Zaire (land & mobile)
Central African Republic (land & mobile)	Guadeloupe (mobile only)	Malta (mobile only)	Portugal (mobile only)	Zanzibar (land & mobile)
Comoros (land & mobile)	Guyana (land & mobile)	Marshall Islands (land & mobile)	Qatar (land & mobile)	Zimbabwe (mobile only)
Croatia (mobile only)	Haiti (land & mobile)	Mauritania (land & mobile)	Reunion Island (land & mobile)	
Denmark (mobile only)	Iceland (land & mobile)	Mexico (mobile only)	Romania (mobile only)	
	Italy (mobile only)	Moldova (mobile only)	Senegal Republic (mobile only)	

**Zone 4 – \$0.99/minute**

Ascension Island (land & mobile)	Grenada (mobile only)	Niue (land & mobile)	Solomon Islands (land & mobile)	Tuvalu (land & mobile)
Cook Islands (land & mobile)	Guinea Bissau (land & mobile)	North Korea (land & mobile)	Somalia (land & mobile)	United Kingdom (special & premium services only)
Diego Garcia (land & mobile)	Kiribati (land & mobile)	No. Mariana Islands (land & mobile)	Sri Lanka (mobile only)	
East Timor (land & mobile)	Liechtenstein (mobile only)	Papua New Guinea (land & mobile)	Suriname (land only)	Vanuatu Republic (land & mobile)
Falkland Islands (land & mobile)	Micronesia (land & mobile)	Seychelles Islands (land & mobile)	Tokelau (land & mobile)	Wallis & Futuna Islands (land & mobile)
Greenland (land only)	Nauru (land & mobile)	Slovenia (mobile only)	Tonga Islands (land & mobile)	Western Samoa (land & mobile)

\* KVH makes every attempt to provide the most up-to-date information to our crew calling customers. However, zone pricing and countries' zone assignments are subject to change without notice. Visit [www.kvh.com/crewcalling](http://www.kvh.com/crewcalling) for the most up-to-date zone listings.